

August 5, 2013

175 The Great Road  
Bedford, MA 01730

**VIA ELECTRONIC FILING**

Phone: 1.781.613.6000

Fax: 1.781.280.0121

Toll Free: 1.877.928.3292

SignalPointCommunications.com

Ms. Marlene H. Dortch  
Secretary  
Federal Communications Commission  
455 12<sup>th</sup> Street, SW  
Washington, DC 20554

Re: WC Docket No. 13-151  
Reply to Comments of Clancy, Fortier, Rioux and Viens

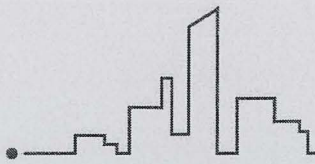
Dear Secretary Dortch:

Please find attached redacted versions of the replies of Signal Point Corp. to the above comments issues in WC Docket No. 13-151. The responses have been redacted to protect customer information.

Respectfully submitted,

/s/


Michael S. Tenore



**SignalPoint**<sup>TM</sup>  
communications

VIA FIRST CLASS US MAIL

August 1, 2013

Geneva H. Clancy  


175 The Great Road  
Bedford, MA 01730

Phone: 1.781.613.6000

Fax: 1.781.280.0121

Toll Free: 1.877.928.3292

SignalPointCommunications.com

Re: Response of Signal Point Corp. to Clancy Comment of July 2, 2013 in FCC Docket No. 13-151

Dear Ms. Clancy:

Signal Point Corp. ("SPC"), a licensed communications provider headquartered in Bedford, MA, has conducted an investigation regarding the above referenced Federal Communications Commission comment ("Comment") and can report as follows.

SPC appreciates your business and regrets that it had to discontinue service to calling card customers, but such discontinuance was necessary under the circumstances. It is the loyalty of customers like you that made servicing customers a rewarding experience. There are many low cost and reputable calling card providers providing cards in Massachusetts that you may obtain service from. SPC hopes this letter responds to your concerns in a satisfactory manner.

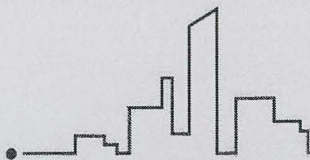
Should you require further information, please contact me at [mtenore@sigpt.com](mailto:mtenore@sigpt.com).

Sincerely,

/s/

Michael S. Tenore  
Vice President, Regulatory Affairs





**SignalPoint**<sup>TM</sup>  
communications

VIA FIRST CLASS US MAIL

August 1, 2013

Phyllis Fortier  
[REDACTED]  
[REDACTED]

175 The Great Road  
Bedford, MA 01730

Phone: 1.781.613.6000

Fax: 1.781.280.0121

Toll Free: 1.877.928.3292

SignalPointCommunications.com

Re: Response of Signal Point Corp. to Burkhardt Comment of July 2, 2013 in FCC Docket No. 13-151

Dear Ms. Burkhardt:

Signal Point Corp. ("SPC"), a licensed communications provider headquartered in Bedford, MA, has conducted an investigation regarding the above referenced Federal Communications Commission comment ("Comment") and can report as follows.

SPC will issue you a full refund of any amounts remaining on your card. Please call 1-877-323-2486 and leave a message with your PIN number, approximate amount left on your card and your contact information (Your name, address telephone number and email address is any) where we may send the refund.

SPC appreciates your business and regrets that it had to discontinue service to calling card customers, but such discontinuance was necessary under the circumstances. There are many low cost and reputable calling card providers providing cards in Massachusetts that you may obtain service from. SPC hopes this letter responds to your concerns in a satisfactory manner.

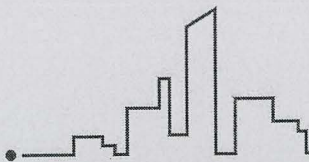
Should you require further information, please contact me at [mtenore@sigpt.com](mailto:mtenore@sigpt.com).

Sincerely,

/s/

Michael S. Tenore  
Vice President, Regulatory Affairs





**SignalPoint**<sup>TM</sup>  
communications

VIA FIRST CLASS US MAIL

August 1, 2013

175 The Great Road  
Bedford, MA 01730

Phone: 1.781.613.6000

Fax: 1.781.280.0121

Toll Free: 1.877.928.3292

SignalPointCommunications.com

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

Re: Response of Signal Point Corp. to Rioux Comment of July 2, 2013 in FCC Docket No. 13-151

Dear Ms. Rioux:

Signal Point Corp. ("SPC"), a licensed communications provider headquartered in Bedford, MA, has conducted an investigation regarding the above referenced Federal Communications Commission comment ("Comment") and can report as follows.

SPC appreciates your business and regrets that it had to discontinue service to calling card customers, but such discontinuance was necessary under the circumstances. It is the loyalty of customers like you that made servicing customers a rewarding experience. There are many low cost and reputable calling card providers providing cards in Massachusetts that you may obtain service from. SPC hopes this letter responds to your concerns in a satisfactory manner.

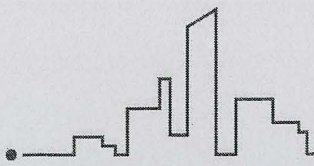
Should you require further information, please contact me at [mtenore@sigpt.com](mailto:mtenore@sigpt.com).

Sincerely,

/s/

Michael S. Tenore  
Vice President, Regulatory Affairs



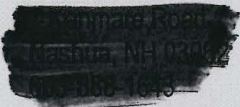


**SignalPoint™**  
communications

VIA FIRST CLASS US MAIL

August 1, 2013

Maurice Viens



175 The Great Road  
Bedford, MA 01730

Phone: 1.781.613.6000

Fax: 1.781.280.0121

Toll Free: 1.877.928.3292

SignalPointCommunications.com

Re: Response of Signal Point Corp. to Viens Comment of July 2, 2013 in FCC Docket No. 13-151

Dear Mr. Viens:

Signal Point Corp. ("SPC"), a licensed communications provider headquartered in Bedford, MA, has conducted an investigation regarding the above referenced Federal Communications Commission comment ("Comment") and can report as follows.

SPC appreciates your business and regrets that it had to discontinue service to calling card customers, but such discontinuance was necessary under the circumstances. It is the loyalty of customers like you that made servicing customers a rewarding experience. There are many low cost and reputable calling card providers providing cards in Massachusetts that you may obtain service from. SPC hopes this letter responds to your concerns in a satisfactory manner.

Should you require further information, please contact me at [mtenore@sigpt.com](mailto:mtenore@sigpt.com).

Sincerely,

/s/

Michael S. Tenore  
Vice President, Regulatory Affairs